



Imperial County



Long-Term Care Ombudsman Program

In-Service Invitation

WHO WE ARE: The Imperial County Long-Term Care Ombudsman Program, Advocates for Residents Rights in Skilled Nursing Facilities and Residential Care Facilities. We ensure that their rights are being heard, we investigate and resolve problems related to the health, safety, welfare, and rights of individuals.

We have a volunteer program whom are certified by the Office of the State Long-Term Care Ombudsman Program under the California Department of Aging to assure that our staff and volunteers are trained to promote policies and consumer protections to improve long-term services in our local level.

CONTINUING EDUCATION: In order to meet State Guidelines our Program has to educate our Staff and Volunteers on a continuance bases to meet state requirements in a fiscal year. We would like to have your agency present on our next volunteer meeting.

ARE YOU INTERESTED: If your agency is interested in presenting at our monthly volunteer meeting which take place the first Wednesday of each month at 2:00 PM please feel free to contact us to schedule you on our next available date. You can call our office at 442-265-7032, send an e-mail to Karla Flores at karlaflores@co.imperial.ca.us or fill out the request below.
